



3 October 2025

HUD2025-008079

s 9(2)(a)

Tēnā koe s 9(2)(a)

On 11 September 2025 Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development (the Ministry) received your request for the following information under the Official Information Act 1982 (the Act):

Can you provide the amounts of payment made from 2015 to present to these two Napier motels to house homeless people -- Fern Motel and Pania Lodge Motel?

The Fern Motel and Pania Lodge Motel were contracted to provide transitional housing in Napier.

Transitional housing provides temporary accommodation for individuals and whānau who don't have anywhere to live and urgently need a place to stay. It also offers tailored support to help these individuals and whānau into longer-term housing.

The Government is committed to ensuring that people accommodated in motels do not need to return to homelessness and has provided funding for people to remain in motels with wrap around support services while longer-term accommodation is found.

We are working closely with housing support services providers to identify long-term housing such as social housing and private rental opportunities for people in these motels.

The table attached as **Annex 1** shows the annual spend to each motel (excluding GST) per financial year. These payments do not include any wraparound support services provided to people staying in the motel.

You have the right to seek an investigation and review of my response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website at: [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

As part of our ongoing commitment to openness and transparency, the Ministry proactively releases information and documents that may be of interest to the public. As such, this response, with your personal details removed, may be published on our website.

Nāku noa, nā

Jenna Bottcher Hansen  
**Manager Government Services**  
**Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development**



## Annex 1

Motel	Financial year							
	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
Fern Motel	296,781	502,535	532,696	660,704	735,948	300,730	983,387	973,946
Pania Lodge Motel	14,935	362,683	364,409	363,413	363,413	166,530	544,553	452,306

Note: Payment information for financial years 2017/18-2021/22 came from the Ministry of Social Development (MSD). The payments started before the Ministry of Housing and Urban Development was established.