



Te Tūāpapa Kura Kāinga
Ministry of Housing and Urban Development

December 2021

Public Housing Quarterly Report

The Public Housing Quarterly Report is published by the Ministry of Housing and Urban Development. It provides the latest data on public housing supply and demand, housing support, and the movement of people through the public housing system.



In this report

Public Homes

Kāinga Ora	3
Community Housing Providers	4

Supporting Housing Needs

Transitional Housing	5
Emergency Housing Special Needs Grant	6
Housing First	7

Housing Support

Income-Related Rent Subsidy	8
Accommodation Supplement & Temporary Additional Support	9
Housing Support Products	9

Public Housing Demand

Housing Register	10
Transfer Register	11
Regional Overview	12

People Housed

Public Housing System Overview – December 2021	15
--	----

The Public Housing Quarterly Report is released by the Ministry of Housing and Urban Development (HUD). HUD formed on 1 October 2018 to deliver the Government's housing and urban development programme to end homelessness, make housing affordable and cities more liveable. The Public Housing Quarterly Report contains information on public housing and housing support from HUD, the Ministry of Social Development and Kāinga Ora.

As at 31 December 2021, there are 75,096 public housing homes. Consisting of 64,250 Kāinga Ora and 10,846 registered Community Housing Provider properties.

In the December quarter, transitional housing places increased to 5,102 places. Compared to December 2020, transitional housing places have increased by 1,146.

Compared to December 2020, public homes have increased by 1,763 homes.

4,185 households have been accepted into the Housing First Programme and 2,324 of these households have been placed in housing.

During this quarter, the number of applicants from the Housing Register placed in public housing has increased by 12% to 1,441 applicants.

This quarter, the Housing Register has increased by 5% over the previous quarter, and is up 15% on the same time last year.

Public Homes

Public homes are properties owned or leased by Kāinga Ora and registered Community Housing Providers (CHPs) that can be tenanted by people who are eligible for public housing.

There are currently 75,096 public homes, an increase of 271 from the previous quarter (74,825). Of these, 64,250 homes are provided by Kāinga Ora, and 10,846 community houses are provided by 49 registered Community Housing Providers across New Zealand.

Dec 2021	64,250	10,846	75,096
Sep 2021	64,211	10,614	74,825
Jun 2021	64,060	10,382	74,442
Mar 2021	64,106	9,949	74,055
Dec 2020	63,788	9,545	73,333
Sep 2020	64,192	8,143	72,335
Jun 2020	63,811	7,730	71,541
Mar 2020	63,554	7,484	71,038
Dec 2019	63,503	7,174	70,677

■ Kāinga Ora ■ CHP

Kāinga Ora

Kāinga Ora is the primary provider of public housing in New Zealand. They own and manage 64,250 homes across the country which accommodates more than 180,000 people.



61,215

**Kāinga Ora
IRRS Places**

(61,343 – 30 Sep 2021)



1,307

**Kāinga Ora
Market Renters**

(1,116 – 30 Sep 2021)



577

**Kāinga Ora
Short-term Vacant**

(452 – 30 Sep 2021)



1,151

**Kāinga Ora
Long-term Vacant**

(1,300 – 30 Sep 2021)

Notes:

- Kāinga Ora short-term vacant properties are those that are currently between tenancies and are about to be re-tenanted.
- As advised by Kāinga Ora, Kāinga Ora long-term vacant properties are generally vacant for the following reasons: undergoing major repairs or upgrades, pending redevelopment, or properties that are pending sale, lease expiry or demolition.
- Kāinga Ora short-term vacant and Kāinga Ora long-term vacant excludes Community Group Housing managed by Kāinga Ora.
- Number of community house represents existing tenancies and does not include vacant properties.

Community Housing Providers

Community Homes are homes owned, leased or managed by non-governmental organisations (NGOs) or independent government subsidiaries.

CHPs are diverse in size and structure, offering a range of housing options and specialised support services. Providers span from local iwi and charitable trusts to large scale Government-council partnerships, and are located across the country.

Since 2014, registered CHPs have become eligible to receive Income-Related Rent Subsidy. Some providers are also contracted by the Ministry to provide support services for Government programmes such as Housing First and Transitional Housing.

Over the December quarter, registered CHPs have increased their total tenancies by **232**.



10,709

Registered CHP IRRS Places

(10,489 – 30 September 2021)



137

Registered CHP Market Renters

(125 – 30 September 2021)

Supporting Housing Needs

The Ministry of Housing and Urban Development (HUD) and the Ministry of Social Development (MSD) provide a range of financially based housing products and services to help people with their housing needs, from addressing homelessness to emergency housing grants to transitional housing.

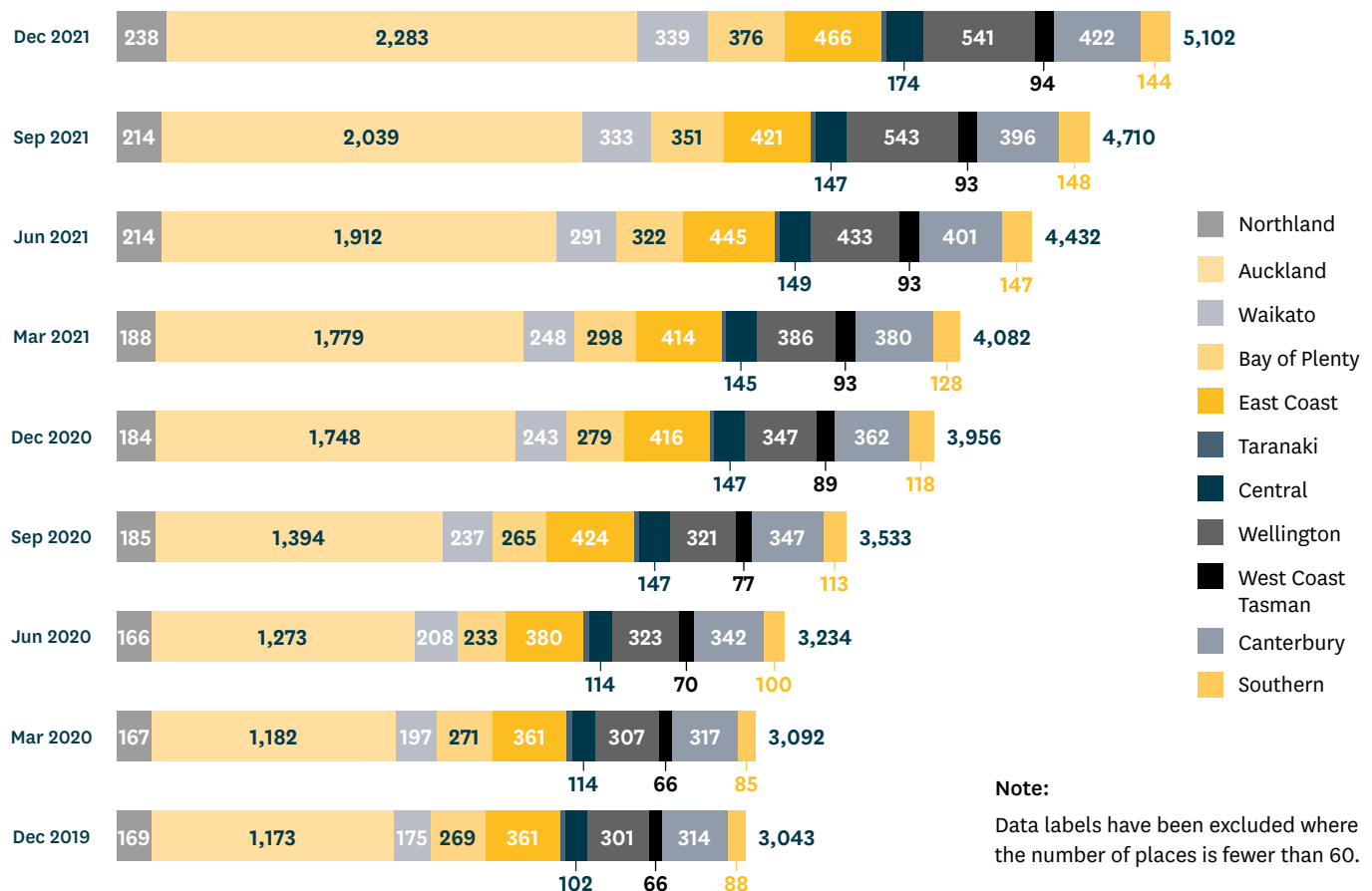
Transitional Housing

An additional 392 transitional housing places became available in the quarter, with a total of 5,102 places secured for tenancing.

What is transitional housing?

The intention of transitional housing is to provide housing and support to vulnerable households, and support to transition to long-term housing. The specific nature of the support and intensity of this support, for each household, will vary according to the characteristics and needs of the household.

Transitional Housing Places



Transitional Housing places include newly built properties, re-purposed properties and properties leased from the private market.

Households stay in transitional housing for an average of 12 weeks. In most cases, they receive a further 12 weeks support once they've found a more permanent place to live.

We contract skilled social service providers to manage the transitional housing properties and support the tenants with social services.

5,102

Places secured for tenancing
as at 31 December 2021
(4,710 – 30 September 2021)

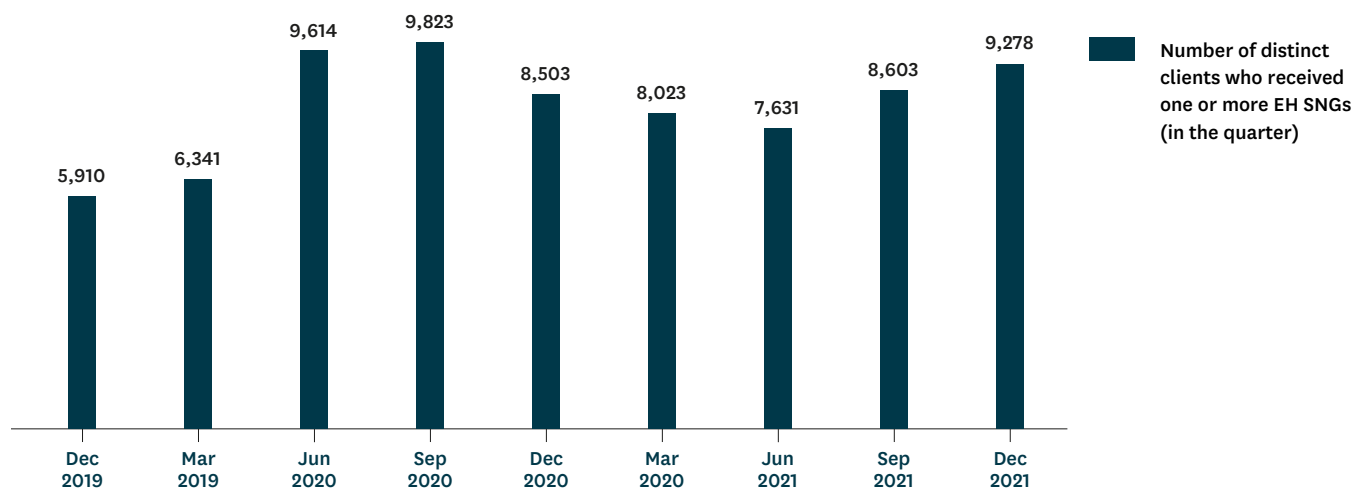
Emergency Housing Special Needs Grant

The number of Emergency Housing Special Needs Grants (EH SNGs) administered by MSD increased compared to the last quarter.

The purpose of the EH SNG is to help individual and families with the cost of staying in short-term accommodation (usually a motel) if they are temporarily unable to access a contracted transitional housing place or private rental.

The EH SNG pays for short-term accommodation for up to seven days at a time.

EH SNG recipients



40,274

EN SNG Grants
in quarter ending
31 December 2021
(36,330 – quarter ending
30 September 2021)

9,278

Individual clients granted
an EN SNG in quarter
ending 31 December 2021
(8,603 – quarter ending
30 September 2021)

\$109.4 million

Total EH SNG amount
granted in quarter ending
31 December 2021
(\$87.7 million – quarter ending
30 September 2021)

Notes:

- This is a count of grants. A client can have more than one grant in the time period.
- Emergency Housing assistance payments are granted as Special Needs Grants.
- The total amount granted may not be the same as the amount spent.

Housing First

Housing First is a collective response to homelessness in a community. It offers people immediate access to housing and then wraps around tailored support for as long as needed, to help people remain housed, and address the issues that led to their homelessness.

HUD's role in Housing First is to bring together local health and social service providers, housing providers, local government, iwi, and other agencies to develop a localised community response to homelessness.

No Housing First collective or programme is the same because no community or region is the same. We facilitate the development of a fit-for-purpose community programme around a series of core Housing First principles.

4,185

Households accepted into the programme
(3,968 – 30 September 2021)

217

Households accepted into the programme during the quarter
(261 – 30 September 2021)

Housing outcomes:

Continues to need support

51%

Withdrawn

43%

Graduated

4%

Deceased

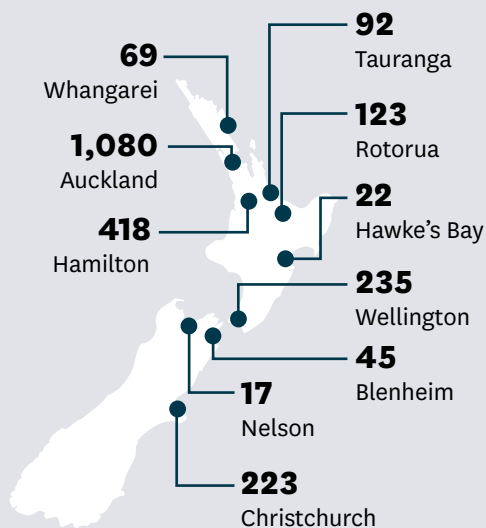
2%

2,324

Total households housed at
31 December 2021
(2,178 – 30 Sep 2021)

146

Households housed during the quarter
(57 – 30 Sep 2021)



Households housed were placed in the following homes:



10%

Kāinga Ora (IRRS)



78%

CHP (IRRS)



9%

Private

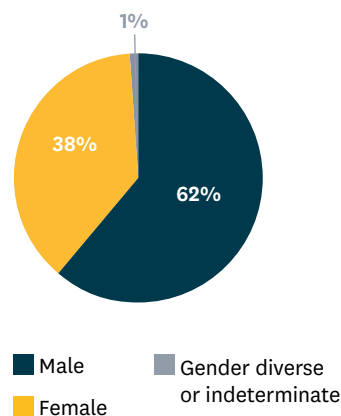


2%

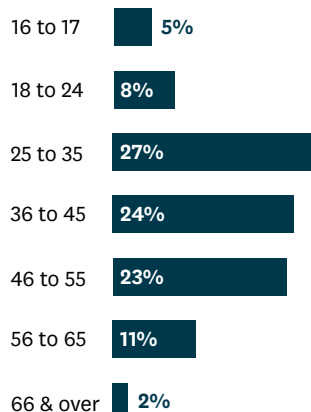
Other housing

About the clients in the programme:

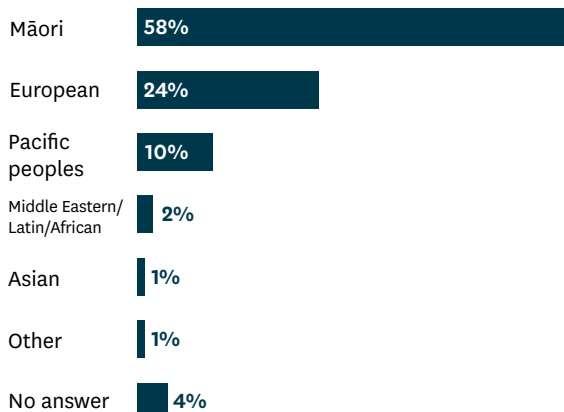
Gender



Age groups



Ethnicity



Notes:

- Housing First providers report on sex but do not collect data on gender.
- Ethnicity is based on the primary applicant within a participating household.
- Percentages may not add to 100 due to rounding.

Housing Support

Support is provided to anyone who needs assistance with housing. Support ranges from assistance to sustain private housing to subsidised public housing to transitional housing and emergency housing special needs grants.

\$1,032.4 million

Total housing support provided in the quarter ending 31 December 2021

(\$991.5 million – 30 September 2021)



\$331.0 million

Income-Related
Rent Subsidy



\$505.3 million

Accommodation
Supplement



\$83.6 million

Temporary Additional
Support



\$109.4 million

Emergency Housing
Special Needs Grant



\$3.1 million

Housing Support
Products

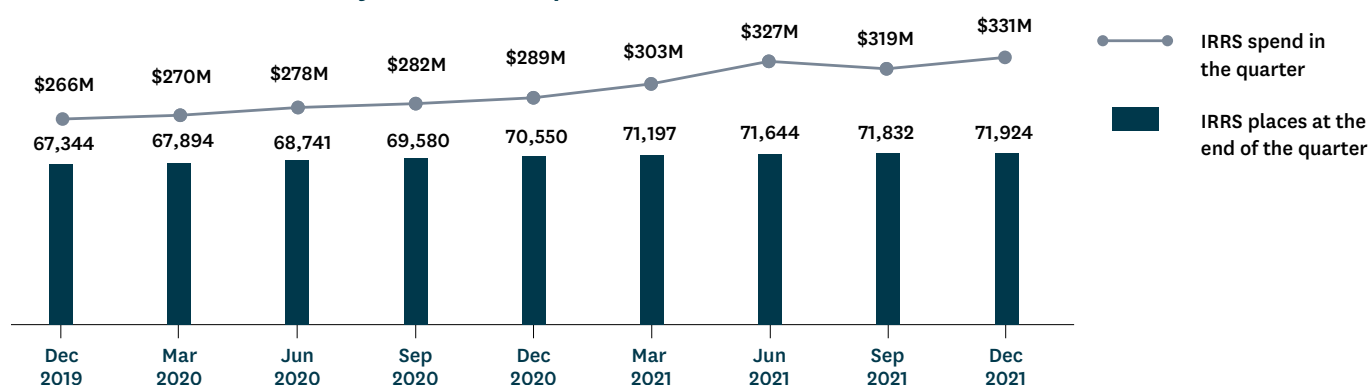
Income-Related Rent Subsidy

Income-Related Rent Subsidy (IRRS) payments for individual households increased from last quarter, with the total number of IRRS occupied homes increasing by 89 over the December quarter.

The majority of public housing tenants (71,924) receive an Income-Related Rent Subsidy (IRRS). A further 1,444 public housing tenants pay market rent. Market rent is set by the public housing provider according to comparable rent charged for other properties of a similar type, size and location.

Income-Related Rent (IRR) is a subsidised rent scheme for public housing tenants with low incomes. IRR is calculated based on a tenants' accessible income and their household type. The amount of rent payable by these tenants is limited to no more than 25% of their net income. The Ministry of Housing and Urban Development pays IRRS to registered housing providers to cover the balance between the tenant's rental payment and the market rent for the property.

Income-Related Rent Subsidy – Places and Spend



The total number of IRRS tenancies has increased by 2% on the same time last year, while market rent tenancies have increased by 30%.

\$25.5 million

IRRS payments per week

(\$24.6 million – 30 September 2021)

71,924

IRRS places as at 31 December 2021

(71,832 – 30 September 2021)

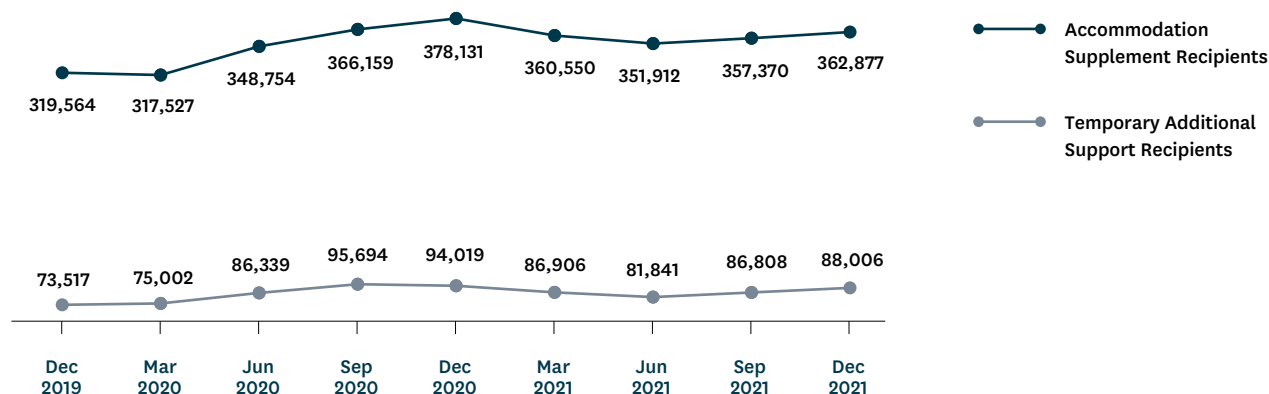
Note: The IRRS payment figure is a weekly average based on a quarterly total of \$331 million.

Accommodation Supplement & Temporary Additional Support

The number of people receiving the Accommodation Supplement (AS) and Temporary Additional Support (TAS) has increased in the December quarter.

Accommodation Supplement is a weekly payment to assist people who are not in public housing, with their rent, board or the cost of owning a home. A person does not have to be receiving a benefit to qualify for AS.

Accommodation Supplement and Temporary Additional Support recipients



Total recipients of the AS decreased by 4% compared to the same time last year, and increased by 2% when compared to last quarter. Total recipients of TAS decreased by 6% on the same time last year, and increased by 1% from last quarter.

362,877

People receiving
Accommodation Supplements
as at 31 December 2021
(357,370 – 30 Sep 2021)

\$38.9 million

Accommodation
Supplement payments
per week
(\$38.4 million – 30 Sep 2021)

88,006

People receiving
Temporary Support
as at 31 December 2021
(86,808 – 30 Sep 2021)

\$6.4 million

Temporary Additional
Support payments
per week
(\$6.3 million – 30 Sep 2021)

Note:

Accommodation Supplement figures excludes Special Benefit (which was replaced by TAS in April 2006, but continues to be grand-parented to clients that were receiving it prior to this date), therefore the figures in this Housing Quarterly Report will differ to those published in MSD's quarterly Benefit Fact Sheets.

Housing Support Products

Housing Support Products (HSPs) consist of a range of products designed to assist people to achieve or sustain accommodation in the private housing sector. The use of HSP decreased by 4% from last quarter. The value of HSP decreased by \$70,122 to \$3,100,323.

\$1,811,911

Bond Grants
(\$1,722,844)

\$175,905

Moving
Assistance
(\$165,373)

\$504,389

Rent Arrears
(\$774,255)

\$496,545

Rent in
Advance
(\$456,487)

\$15,574

Tenancy
Costs Cover
(\$8,135)

\$96,000

Transition to
Alternative
Housing Grant
(\$43,350)

= 2,603

Grants for 1,742 distinct clients (total \$3,100,322)

(2,724 grants for distinct clients, total \$3,170,444 – 30 September 2021)

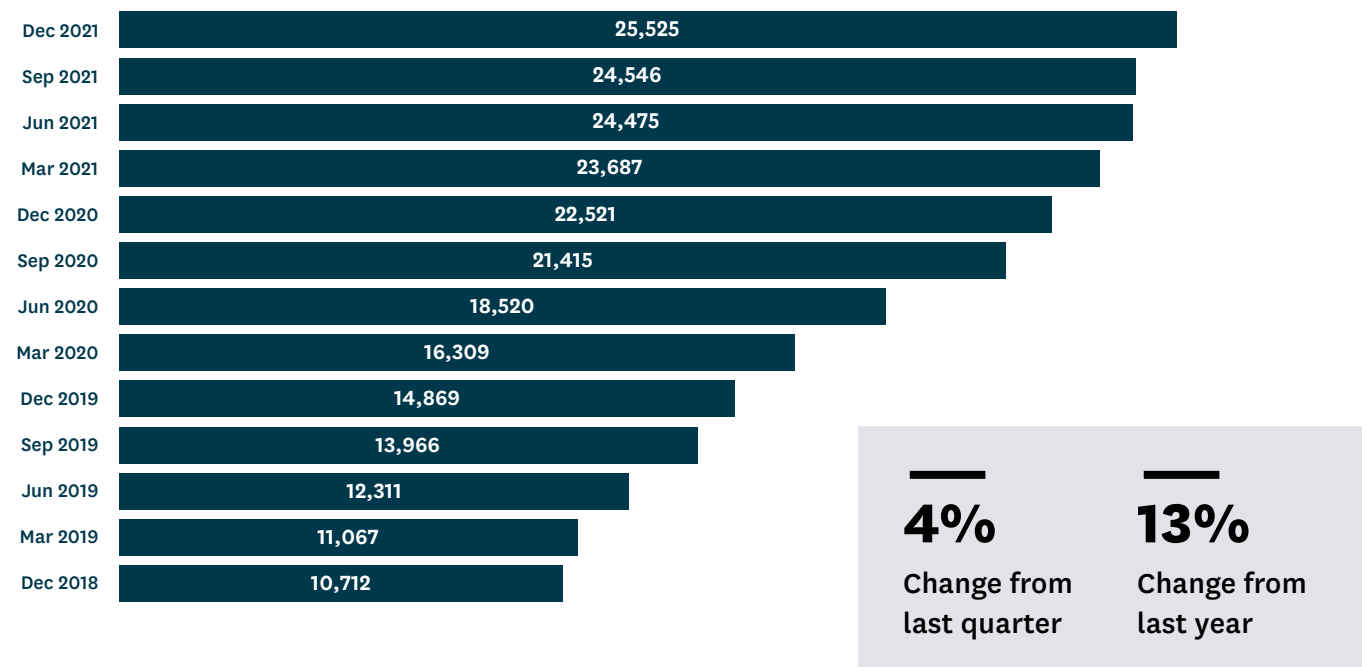
Note:

A client may have multiple grants during the period for different purposes, but will only be counted once in the overall total of distinct clients.

Public Housing Demand

Housing Register

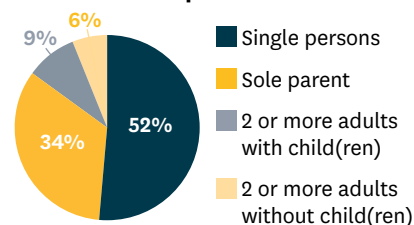
The Housing Register captures the housing requirements of people who have applied for public housing through MSD.



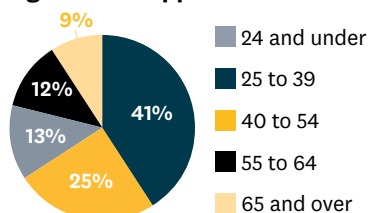
Characteristics of applicants on the Housing Register

As at the end of December 2021 the main characteristics of applicants on the register were:

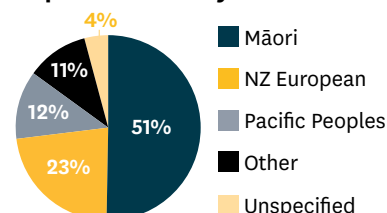
Household composition:



Age of main applicant:



Reported Ethnicity:



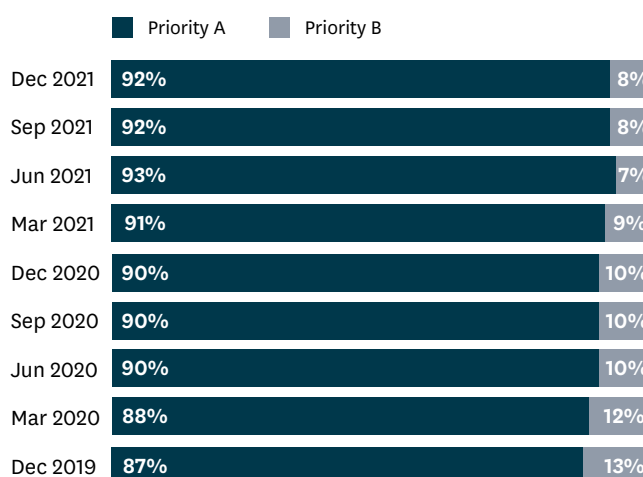
Priority of applicants on the Housing Register

The Housing Register is prioritised by need and consists of applicants who have been assessed as being eligible for public housing.

Priority A applicants are considered to be 'at risk' and include households that have a severe and persistent housing need that must be addressed immediately. Priority B applicants are those with a 'serious housing need' and include households with a significant and persistent need.

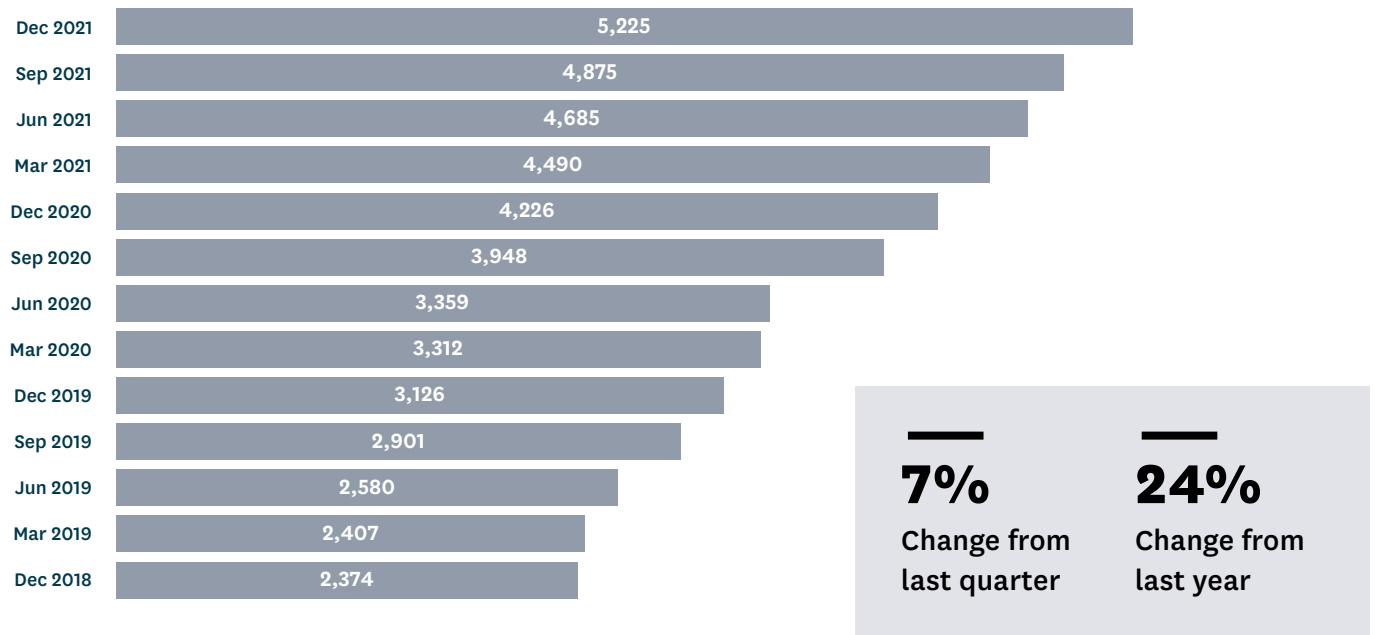
In the December quarter, Priority A applicants on the Housing Register remained at 92% and Priority B applicants at 8%.

Priority of applicants



Transfer Register

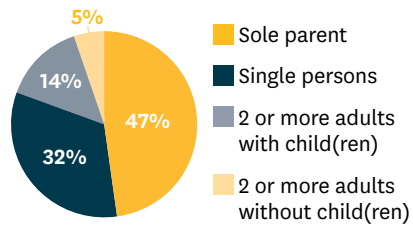
The Transfer Register is prioritised by need and consists of applicants who are already in public housing, but have requested and are eligible for a transfer to another public housing property.



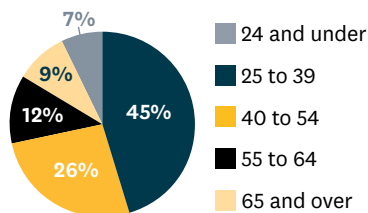
Characteristics of applicants on the Transfer Register

As at the end of December 2021 the main characteristics of applicants on the register were:

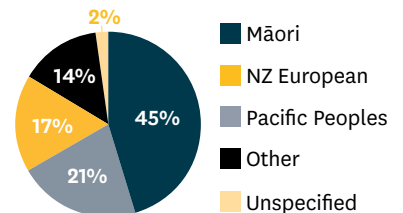
Household composition:



Age of main applicant:



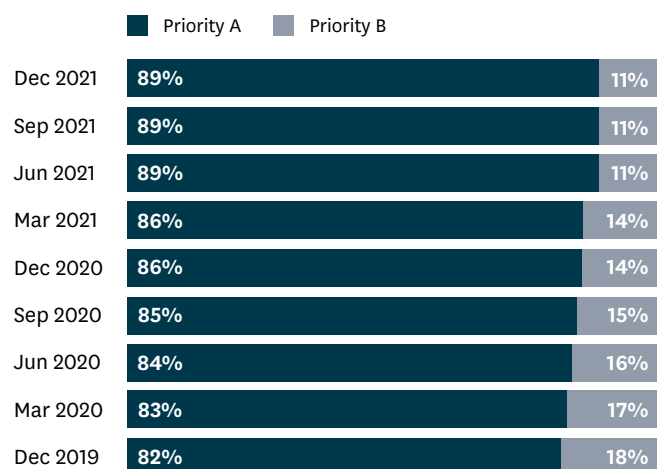
Reported Ethnicity:



Priority of applicants on the Transfer Register

In the December quarter, Priority A applicants on the Transfer Register remained at 89% and Priority B applicants at 11%.

Priority of applicants



Regional Overview

The demand for public housing has increased across almost all housing regions during the December quarter compared to December 2020. The top five increases by percentage, in the Housing register compared to December 2020 were Northland (38% or 335 applicants), Bay of Plenty (37% or 645 applicants), Canterbury (23% or 424 applicants), Waikato (22% or 488 applicants) and Southern (18% or 98 applicants).

Northland



Applicants on the Housing Register

1,221 (1,104)

Applicants on the Transfer Register

180 (172)

Public Housing occupied homes

2,191 (2,190)

Transitional Housing places

238 (214)

Number of EH SNG approved

948 (876)

Amount of EH SNG approved

\$1,321,292 (\$1,010,427)

Auckland



Applicants on the Housing Register

8,471 (8,377)

Applicants on the Transfer Register

2,443 (2,287)

Public Housing occupied homes

34,537 (34,347)

Transitional Housing places

2,283 (2,039)

Number of EH SNG approved

14,251 (11,289)

Amount of EH SNG approved

\$36,335,256 (\$26,005,803)

Waikato



Applicants on the Housing Register

2,739 (2,590)

Applicants on the Transfer Register

379 (363)

Public Housing occupied homes

4,909 (4,907)

Transitional Housing places

339 (333)

Number of EH SNG approved

6,549 (5,968)

Amount of EH SNG approved

\$23,531,282 (\$18,993,927)

Bay of Plenty



Applicants on the Housing Register

2,394 (2,191)

Applicants on the Transfer Register

165 (146)

Public Housing occupied homes

2,993 (2,974)

Transitional Housing places

376 (351)

Number of EH SNG approved

4,586 (4,442)

Amount of EH SNG approved

\$11,784,063 (\$9,507,506)

East Coast



Applicants on the Housing Register

2,245 (2,170)

Applicants on the Transfer Register

355 (316)

Public Housing occupied homes

4,144 (4,124)

Transitional Housing places

466 (421)

Number of EH SNG approved

3,203 (3,113)

Amount of EH SNG approved

\$10,728,688 (\$9,356,730)

Taranaki



Applicants on the Housing Register

749 (717)

Applicants on the Transfer Register

108 (105)

Public Housing occupied homes

1,225 (1,225)

Transitional Housing places

25 (25)

Number of EH SNG approved

700 (713)

Amount of EH SNG approved

\$1,338,765 (\$1,207,419)

Central



Applicants on the Housing Register

1,492 (1,457)

Applicants on the Transfer Register

233 (216)

Public Housing occupied homes

2,443 (2,439)

Transitional Housing places

174 (147)

Number of EH SNG approved

1,846 (1,763)

Amount of EH SNG approved

\$4,064,004 (\$3,425,247)

Wellington



Applicants on the Housing Register

2,454 (2,423)

Applicants on the Transfer Register

633 (592)

Public Housing occupied homes

8,820 (8,827)

Transitional Housing places

541 (543)

Number of EH SNG approved

3,889 (3,929)

Amount of EH SNG approved

\$13,962,364 (\$12,897,640)

West Coast Tasman



Applicants on the Housing Register

822 (799)

Applicants on the Transfer Register

118 (116)

Public Housing occupied homes

1,608 (1,599)

Transitional Housing places

94 (93)

Number of EH SNG approved

993 (1,185)

Amount of EH SNG approved

\$1,318,281 (\$1,449,394)

Canterbury



Applicants on the Housing Register

2,273 (2,118)

Applicants on the Transfer Register

536 (501)

Public Housing occupied homes

8,654 (8,605)

Transitional Housing places

422 (396)

Number of EH SNG approved

2,926 (2,695)

Amount of EH SNG approved

\$4,511,855 (\$3,484,356)

Southern



Applicants on the Housing Register

630 (558)

Applicants on the Transfer Register

73 (60)

Public Housing occupied homes

1,844 (1,836)

Transitional Housing places

144 (148)

Number of EH SNG approved

327 (305)

Amount of EH SNG approved

\$431,208 (\$294,275)

Other/ unknown

Applicants on the Housing Register

35 (42)

Applicants on the Transfer Register

S (S)

Public Housing occupied homes

(-) (-)

Transitional Housing places

-

Number of EH SNG approved

56 (52)

Amount of EH SNG approved

\$112,481 (\$88,819)

Notes:

- Numbers in brackets denote previous quarter figure.
- Emergency Housing – Amount of EH SNG is the total value of grants approved in the quarter ending 31 December 2021, in each housing region.
- Public Housing Occupied Homes includes Kāinga Ora and community housing provider occupied homes that are either subsidised through Income-Related Rent Subsidy or the tenant is paying market rent, and is at 31 December 2021.
- An 'S' denotes data of a small volume. The data is suppressed to ensure the privacy of our clients, and therefore the sum across areas may not equal the total displayed.

People Housed

Over the quarter, 1,441 applicants from the Public Housing Register were housed, an increase of 12% from the last quarter. The median time to house these applicants was 187 days this is 5 days longer than last quarter.

Over the December quarter, 1,347 applicants from the Housing Register were housed, and 94 applicants from the Transfer Register were re-housed. The majority of applicants housed from both registers were for Priority A applicants (1,396 compared to 45 Priority B applicants). A majority of the housed applicants went into Kāinga Ora properties 925, while 516 were housed in a community housing provider properties.

Time to House

The length of time an application remains on the Register can be dependent on a number of reasons. For example, an applicant may remain on the Register for a longer period of time where they have specific preferences or requirements about where they need to be housed, have had a change in circumstances while they are on the Register, or seek housing in areas which have high demand.

Time to house is defined as the number of calendar days between the date an application is first confirmed on the Public Housing register as an 'A' or 'B' priority and the date a tenancy is activated for that application.

Applications housed	Mean time to house (days)	Median time to house (days)
Dec 2021 1,441	306	188
Sep 2021 1,290	289	182
Jun 2021 1,634	281	189
Mar 2021 1,751	254	156
Dec 2020 2,131	270	161
Sep 2020 1,878	242	165
Jun 2020 1,192	237	148
Mar 2020 1,866	213	133
Dec 2019 2,061	207	118

Notes:

- Mean is an average of a set of numbers and median is the central value of a set of numbers.
- The date a tenancy is activated may differ from the tenancy start date.
- This table includes both A and B priority applications.
- The quarter in which the tenancy was activated is the quarter in which the application has been reported as housed.

Public Housing System Overview – December 2021

The information below illustrates the entries on and off the Public Housing Register for the December 2021 quarter, with the numbers in brackets showing the September 2021 quarter.

29,421

Existing applications from
September quarter

5,747

New entries over
December 2021 quarter
(6,957 over September 2021)



- **5,006** (6,146)
Housing Register
- **741** (811)
Transfer Register



- **5,204** (6,324)
Priority A
- **543** (633)
Priority B

30,750

Current applications at
31 December 2021
(29,421 at 30 September 2021)



- **25,525** (24,546)
Housing Register
- **5,225** (4,875)
Transfer Register



- **28,181** (26,955)
Priority A
- **2,569** (2,466)
Priority B

4,117

Register exits over December 2021 quarter

In the September 2021 quarter, the 3,982 exit reasons were:

683 (394) Change in household circumstances	6 (4) Moved to existing public housing tenancy
17 (15) Declined offer of public housing	603 (338) No longer eligible for public housing
43 (34) Moved to emergency housing	1,090 (368) Self exit – no longer requires public housing
1,540 (1,101) Moved to private accommodation	

1,441

Applicants housed over
December 2021 quarter
(1,290 over September 2021 quarter)

1,347 (1,201) Housing Register
94 (89) Transfer Register
1,396 (1,254) Priority A applicants
45 (36) Priority B applicants
925 (829) housed in Kāinga Ora properties
516 (461) housed in CHP properties

187

Median time to house (days)
over December 2021 quarter
(182 over September 2021 quarter)

186 (176) days
227 (237) days
191 (187) days
94 (72) days
215 (216) days
133 (132) days

1,407

Tenancies ended over December quarter

In the September quarter, the 1,534 tenancy end reasons were:

202 (274) Moved to private accommodation	455 (554) Change in household circumstances
660 (740) Moved to new public housing tenancy	- (-) Moved as a result of a Tenancy Review
46 (58) Moved to emergency housing	171 (206) Unknown

Note: The difference in register flow and outcomes is generally due to tenancy transfers where a tenancy is ended and a household is housed but do not originate from the Public Housing Register. Register exit and tenancy end reasons are measured 28 days after the register exit or tenancy end, to ensure an accurate outcome, and are therefore shown for the previous quarter (September), with a comparative to the previous quarter (June) shown in brackets. Change in household circumstances includes relationship changes, deceased, imprisonment, left NZ, entered residential care, or changes in living arrangements.