



HUD2022-000953

s 9(2)(a)

Dear s 9(2)(a)

Thank you for your email of 29 September 2022 requesting information under the Official Information Act 1982 (the Act).

On 26 October 2022, your request was transferred to Te Tūāpapa Kura Kainga – Ministry of Housing and Urban Development (HUD) for response. On 27 October 2022, HUD advised that the part of your request for *“the ethnicity of Community Housing Provider tenancy clients, total, and by region for each of the June 2022, March 2022 and December 2021 quarters”* has been transferred to the Ministry of Social Development (MSD) as this part of your request was more closely aligned with the functions of MSD.

The rest of your request is responded to in turn below. Some have been responded to together as the response covers multiple parts of your request.

**The ethnicity of clients in Transitional Housing places, total and by region, for each of the June 2022, March 2022 and December 2021 quarters.**

HUD receives reporting from providers of transitional housing. Ethnicity is not collected by providers, so we hold no data for this. This part of your request is refused under section 18(g) of the Act, that the information is not held by HUD and we have no reason to believe any other department holds it.

**What steps or policies are in place to ensure that Transitional Housing Providers have cultural competency, concerning Te Ao Māori**

**What accountability mechanisms are in place to ensure Transitional Housing Providers are culturally safe.**

All Transitional Housing Providers must hold Level 3 Social Sector Accreditation and adhere to Level 3 Social Sector Accreditation Standards which state that they must provide service with recognition and respect for clients’ ethnic, cultural and spiritual values and beliefs. You can find the full standards here: [www.tekahuikahu.govt.nz/documents/what-is-accreditation/accreditation-standards/level-3-social-sector-accreditation-standards.pdf](http://www.tekahuikahu.govt.nz/documents/what-is-accreditation/accreditation-standards/level-3-social-sector-accreditation-standards.pdf).

Providers are assessed every two years by Te Kāhui Kāhu to ensure their services continue to meet the accreditation standards and they can deliver safe and quality services to their clients.

**Information on whether any current or former Transitional Housing Providers in the Northland or Auckland region operate in accordance with a kaupapa Māori framework.**

**Information on whether any current or former Community Housing Providers in the Auckland region operate in accordance with a kaupapa Māori framework.**

**Information on whether any current or former Community Housing Providers in the Northland region operate in accordance with a kaupapa Māori framework.**

The Community Housing Regulatory Authority holds a record of which registered Community Housing Providers (CHPs) identify as Māori providers. This information does not appear on the Authority's website, and we don't use the information for anything other than statistical purposes.

The definition of whether an organisation is a Māori provider is at individual CHPs' discretion, but characteristics of these CHPs are usually that they have a Board and staff members who identify as Māori, have a focus on delivering to a Māori client base (although not necessarily exclusively), and operate under tikanga principles.

Current Māori Community Housing Providers from the Auckland/Northland areas

Provider number	Provider name	Location
RA041	Whai Māia Charitable Trust 1	Auckland
RA057	Mahitahi Kainga Trust	Auckland
RA058	Kāhui Tū Kaha Limited	Auckland, Northland
RA064	Te Whānau o Waipareira Trust	Auckland
RA066	Te Hau Ora o Ngāpuhi Ltd	Northland
RA069	Ngāti Hine Health Trust	Northland
RA071	Te Rūnanga o Whaingaroa	Northland
RA074	Otangarei Papakāinga Ltd	Northland
RA085	One Double Five Whare Awhine Community House Trust	Northland
RA088	Te Kainga Atawhai Housing Limited	Auckland
RA089	Te Rau ō Te Korimako Limited	Auckland

Please note that all CHPs support clients from a range of cultures and are expected to have appropriate processes regardless of whether they identify as a Māori provider.

The majority of Transitional Housing Providers are also CHPs. You can find details of all providers of Transitional and Public Housing in Auckland and Northland on the relevant Quarterly Regional Factsheet on our website here: [www.hud.govt.nz/stats-and-insight/public-housing-quarterly-reports/](http://www.hud.govt.nz/stats-and-insight/public-housing-quarterly-reports/).

**The total amount of households accepted into the Housing First programme, by ethnicity and region - as shown at page 7 of Public Housing Quarterly Report June 2022;**

**Housing outcomes (as defined at page 7 of Public Housing Quarterly Report June 2022) by ethnicity and region.**

Please refer to the attached spreadsheet for this data.

You have the right to seek an investigation and review of my response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website at: [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Yours sincerely

A handwritten signature in black ink, appearing to be 'G Pollard', with a large, sweeping loop at the end.

Gabriel Pollard  
**Acting Manager Ministerial Services**

Households Accepted into Housing First  
By Region & Ethnicity:

Region Ethnicity	Month end Totals:		
	Dec-21	Mar-22	Jun-22
<b>Auckland</b>	<b>1760</b>	<b>1866</b>	<b>1999</b>
Asian	2%	2%	2%
European	20%	20%	20%
Māori	56%	56%	55%
MELA	3%	3%	3%
Other Ethnicity	-	-	-
Pacific Peoples	18%	18%	19%
Unknown & Chose not to answer	1%	1%	1%
<b>Bay of Plenty</b>	<b>363</b>	<b>378</b>	<b>388</b>
Asian	S	S	S
European	18%	18%	18%
Māori	67%	67%	68%
MELA	S	S	S
Other Ethnicity	S	S	S
Pacific Peoples	S	S	S
Unknown & Chose not to answer	12%	12%	12%
<b>Canterbury</b>	<b>337</b>	<b>360</b>	<b>379</b>
Asian	S	S	S
European	46%	46%	47%
Māori	46%	48%	48%
MELA	S	S	S
Other Ethnicity	-	S	-
Pacific Peoples	3%	3%	3%
Unknown & Chose not to answer	4%	2%	S
<b>East Coast</b>	<b>114</b>	<b>117</b>	<b>128</b>
Asian	-	-	-
European	19%	19%	19%
Māori	79%	79%	72%
MELA	-	-	-
Other Ethnicity	-	-	8%
Pacific Peoples	S	S	S
Unknown & Chose not to answer	S	S	S
<b>Northland</b>	<b>184</b>	<b>189</b>	<b>286</b>
Asian	S	S	S
European	15%	15%	14%
Māori	82%	81%	84%
MELA	-	-	-
Other Ethnicity	S	S	S
Pacific Peoples	S	S	S
Unknown & Chose not to answer	-	-	-
<b>Waikato</b>	<b>809</b>	<b>865</b>	<b>904</b>
Asian	S	S	S
European	27%	26%	25%
Māori	57%	58%	58%
MELA	-	-	-
Other Ethnicity	2%	2%	2%

Pacific Peoples	2%	3%	3%
Unknown & Chose not to answer	11%	11%	12%
<b>Wellington</b>	<b>421</b>	<b>453</b>	<b>500</b>
Asian	2%	2%	2%
European	20%	20%	19%
Māori	64%	64%	63%
MELA	2%	2%	3%
Other Ethnicity	-	-	-
Pacific Peoples	11%	11%	12%
Unknown & Chose not to answer	S	S	1%
<b>West Coast Tasman</b>	<b>196</b>	<b>212</b>	<b>220</b>
Asian	-	-	-
European	49%	47%	47%
Māori	46%	47%	47%
MELA	-	-	-
Other Ethnicity	S	S	S
Pacific Peoples	4%	4%	4%
Unknown & Chose not to answer	S	S	S
<b>New Zealand</b>	<b>4184</b>	<b>4440</b>	<b>4804</b>
Asian	1%	1%	1%
European	24%	24%	24%
Māori	58%	59%	59%
MELA	2%	2%	2%
Other Ethnicity	1%	1%	1%
Pacific Peoples	10%	10%	10%
Unknown & Chose not to answer	4%	4%	4%

#### Notes:

1. Counts are of households not individuals within the household.
2. As counts are for the household, any ethnicity information is of the primary client in the household.
3. Housing First data is based on Provider reporting which can be incomplete and may be revised in future. The quality and completeness of provider reporting can vary from month to month.
4. An 'S' denotes data of a small volume. The data is suppressed to ensure the privacy of our clients, and therefore the sum across areas may not equal the total displayed.

## Households Accepted into Housing First By Region & Housing Outcome:

Region	Month end Totals:			
Housing Outcome	Dec-21	Mar-22	Jun-22	
Auckland	1760	1866	1999	
Continues to need support	55%	55%	54%	
Deceased	2%	2%	2%	
Graduated	5%	5%	6%	
Withdrawn	38%	38%	38%	
Bay of Plenty	363	378	388	
Continues to need support	53%	53%	53%	
Deceased	\$	\$	\$	
Graduated	\$	\$	\$	

Withdrawn	44%	45%	45%
<b>Canterbury</b>	<b>337</b>	<b>360</b>	<b>379</b>
Continues to need support	74%	69%	65%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	23%	27%	31%
<b>East Coast</b>	<b>114</b>	<b>117</b>	<b>128</b>
Continues to need support	48%	30%	20%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	51%	69%	80%
	-	-	-
<b>Northland</b>	<b>184</b>	<b>189</b>	<b>286</b>
Continues to need support	52%	39%	34%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	47%	56%	54%
<b>Waikato</b>	<b>809</b>	<b>865</b>	<b>904</b>
Continues to need support	21%	22%	19%
Deceased	2%	2%	2%
Graduated	6%	6%	6%
Withdrawn	72%	71%	73%
<b>Wellington</b>	<b>421</b>	<b>453</b>	<b>500</b>
Continues to need support	74%	71%	68%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	20%	21%	25%
<b>West Coast Tasman</b>	<b>196</b>	<b>212</b>	<b>220</b>
Continues to need support	44%	47%	45%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	45%	43%	45%
<b>New Zealand</b>	<b>4184</b>	<b>4440</b>	<b>4804</b>
Continues to need support	51%	49%	47%
Deceased	2%	2%	2%
Graduated	4%	5%	6%
Withdrawn	43%	44%	45%

## Notes:

1. Counts are of households not individuals within the household.
2. Housing First collects only the primary ethnicity of the primary household applicant as reported.
3. Housing First data is based on Provider reporting which can be incomplete and may be revised in future. The quality and completeness of provider reporting can vary from month to month.
4. An 'S' denotes data of a small volume. The data is suppressed to ensure the privacy of our clients, and therefore the sum across areas may not equal the total displayed.

## Households Accepted into Housing First By Ethnicity & Housing Outcome:

Ethnicity	Month end Totals:
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Housing Outcome	Dec-21	Mar-22	Jun-22
<b>Asian</b>	<b>51</b>	<b>53</b>	<b>54</b>
Continues to need support	49%	45%	44%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	49%	49%	48%
<b>European</b>	<b>1022</b>	<b>1075</b>	<b>1144</b>
Continues to need support	52%	49%	47%
Deceased	2%	2%	2%
Graduated	4%	5%	6%
Withdrawn	43%	44%	45%
<b>Maori</b>	<b>2447</b>	<b>2605</b>	<b>2818</b>
Continues to need support	51%	49%	46%
Deceased	2%	2%	2%
Graduated	4%	4%	5%
Withdrawn	43%	45%	46%
<b>MELA</b>	<b>70</b>	<b>72</b>	<b>79</b>
Continues to need support	50%	47%	46%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	33%	33%	33%
<b>Other Ethnicity</b>	<b>24</b>	<b>32</b>	<b>38</b>
Continues to need support	29%	34%	18%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	63%	59%	71%
<b>Pacific Peoples</b>	<b>401</b>	<b>434</b>	<b>482</b>
Continues to need support	60%	60%	59%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	34%	34%	34%
<b>Unknown &amp; Chose not to answer</b>	<b>169</b>	<b>169</b>	<b>189</b>
Continues to need support	30%	30%	34%
Deceased	S	S	S
Graduated	S	S	S
Withdrawn	66%	66%	61%
<b>All Ethnicities</b>	<b>4184</b>	<b>4440</b>	<b>4804</b>
Continues to need support	51%	49%	47%
Deceased	2%	2%	2%
Graduated	4%	5%	6%
Withdrawn	43%	44%	45%

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