



HUD2022-001220

s 9(2)(a)

Dear s 9(2)(a)

Thank you for your email on 25 October 2022 requesting information under the Official Information Act 1982 (the Act). The following two questions were transferred to Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development (the Ministry) to respond. Kāinga Ora – Homes and Communities will answer the remaining questions.

*4/ How many rental properties in the West Auckland area are currently being managed by a service provided for Sustainable Tenancy?*

*5/ Who is the preferred supplier of Sustainable Tenancy support that Kainga Ora refer their tenants to?*

Sustaining Tenancies is a service for tenants in private rentals or public housing who are at risk of losing their place to live. Tenants can refer themselves or be referred by another agency or community organisation. You can read more about Sustaining Tenancies on the Ministry's website: [www.hud.govt.nz/our-work/sustaining-tenancies/](http://www.hud.govt.nz/our-work/sustaining-tenancies/).

The attached spreadsheet contains two tables. The first table shows the number of households participating in Sustaining Tenancies in Auckland by provider in June 2022. The second table shows the number of households that had successfully exited Sustaining Tenancies in Auckland by provider as at 30 June 2022. The Ministry is not able to break the geographical location down to West Auckland, nor does it hold information on Kāinga Ora's preferred provider, if any.

You have the right to seek an investigation and review of my response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website at: [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

As part of our ongoing commitment to openness and transparency, the Ministry proactively releases information and documents that may be of interest to the public. As such, this response, with your personal details removed, may be published on our website.

Yours sincerely

Joe Winton  
**Manager Data and Products**

## Households who successfully exited Sustaining Tenancies in Auckland by provider as at 30 June 22

	<u>Total</u>
Auckland City Mission	5
De Paul House	26
Emerge Aotearoa	21
Kahui Tu Kaha	74
Lifewise	18
LinkPeople	13
Monte Cecilia	42
MUMA Whanau Services Limited	25
Strive Community Trust	24
Te Whanau o Waipareira Trust	43
The Salvation Army	54
Turuki Health Care Charitable Trust	43
Vision West	27
Waiuku Family Support	5
WALSH Trust	39
<b>Total</b>	<b>450</b>

## Households supported through Sustaining Tenancies Auckland by provider as at 30 June 22

	<u>Total</u>
Auckland City Mission	5
De Paul House	13
Emerge Aotearoa	16
Kahui Tu Kaha	127
Lifewise	25
LinkPeople	18
Monte Cecilia	39
MUMA Whanau Services Limited	5
Strive Community Trust	23
Te Whanau o Waipareira Trust	23
The Salvation Army	30
Turuki Health Care Charitable Trust	44
Vision West	54
Waiuku Family Support	8
WALSH Trust	6
<b>Total</b>	<b>435</b>

**Notes:**

Sustaining Tenancies (ST) data is based on Provider reporting which can be incomplete and may be revised in future. The quality and completeness of provider reporting can vary from month to month.

Counts: are of households not individuals within the household.

Households supported through ST: The number of households participating in the programme during the reporting period (1-30th June 22).

Households who successfully exited ST: The total number of households who exited the programme and whose Whanau led goal plan was successfully completed, from the programs start to the end of the reporting period (30th June 22)