



s 9(2)(a)

Tēnā koe s 9(2)(a)

Thank you for your email of 10 April 2024 requesting information under the Official Information Act 1982 (the Act). I will respond to each part of your request as follows:

1. *Organisations contracted to run the transitional housing scheme and funds given to them by HUD by organisation, and per year, to do so.*

The work required by Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development (the Ministry) to collate and calculate the amount of funding provided to each organisation across multiple contracts and financial years means that this part of your request would likely be refused under section 18(f), on the grounds that the information requested cannot be made available without substantial collation.

However, we can provide you with the total amount of funding allocated by the Ministry to all contracted transitional housing providers each financial year, and the number of transitional housing places, broken down by provider and by the end of the financial year. You can find this information in tables one and two in annex one of this response.

2. *All information that is held by government on the numbers of people helped through the transitional housing scheme and days' accommodation that has been provided in the transitional housing scheme, whether from complete data sets or not, by organisation contracted and per year.*

I am releasing the number of individuals placed in transitional housing, broken down by calendar year and region, and the median number of days in transitional housing for individuals who have exited, also broken down by calendar year and region, to you in tables three and four in annex one of this response. Please note the caveats attached to the tables.

3. *All information that is held by government on the impact of the transitional housing scheme in achieving its goal - i.e. helping homeless people to move to longer-term housing, whether from complete data sets or not.*

A breakdown of the stated exit reason provided by individuals who have exited transitional housing, broken down by calendar year and by region, is released to you in Table five within annex one.

You may note that the “unknown” category constitutes a large proportion of the overall reasons given for exit. When clients move on from transitional housing, they are offered ongoing support for up to 12 weeks to help them settle into their new home. However, clients are not obliged to take up these offers, or to inform their support services provider where they are moving on to when their housing outcome has not been facilitated by that provider. Therefore, the data we have on where transitional housing clients move to is not comprehensive.

Please note the caveats attached to the table.

4. *The Minister has said that the data monitoring problems are being rectified by mid this year. How? And what data will this provide and when?*

Information on transitional housing can now be submitted by providers through the Ministry of Social Development's Transitional Housing Vacancy Management Tool (THVMT). Reporting from the new tool is currently under development.

In terms of section 9(1) of the Act, I am satisfied that, in the circumstances, the decision to withhold information under section 9 of the Act is not outweighed by other considerations that render it desirable to make the information available in the public interest.

You have the right to seek an investigation and review of my response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website at: www.ombudsman.parliament.nz.

As part of our ongoing commitment to openness and transparency, the Ministry proactively releases information and documents that may be of interest to the public. As such, this response, with your personal details removed, may be published on our website.

Nāku noa, nā

A handwritten signature in black ink, appearing to be 'WB', followed by a horizontal line.

William Barris

General Manager Partnerships and Performance

Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development

Table 1. Number of Transitional Housing Places at the end of each Financial Year (30 Jun) by provider
FY 23/24 end date is taken as 31 March 2024 as this is the most recent available data.

Transitional Housing Provider	FY17/18	FY18/19	FY19/20	FY20/21	FY21/22	FY22/23	FY23/24
155 Whare Awhina Community House	-	-	-	-	6	6	6
Arataki Ministries Ltd	-	-	-	-	-	-	5
Atareira	8	8	8	17	18	17	17
Auckland City Mission	-	-	65	65	82	82	83
Christchurch City Mission	-	-	-	-	-	-	14
Christchurch Methodist Mission	47	50	55	65	67	83	84
Comcare	71	62	64	71	72	73	73
De Paul House	23	31	38	42	44	43	43
Emerge Aotearoa	506	718	885	1,103	1,192	1,221	1,176
Enabled Wairoa	3	2	2	2	3	6	9
Fale Pasifika	3	6	6	-	-	-	-
First Community Trust	12	11	45	60	80	85	122
Gateway Housing Trust	-	-	-	9	9	10	25
Grace Foundation Charitable Trust	-	-	-	-	49	74	76
Hamilton Christian Nightshelter Trust	-	-	-	-	8	37	44
He Kaupapa Kotahitangi Trust	-	-	11	11	11	11	15
He Korowai Trust	38	43	43	43	59	59	57
Homes for People	10	23	39	59	65	65	69
Island Child Charitable Trust	5	15	15	20	25	24	24
James Liston Hostel	80	44	-	-	-	-	-
Kahui Tu Kaha	12	12	14	203	408	535	577
Kahungunu Whanau Services	-	-	11	32	33	44	76
Kirikiriroa Family Services Trust	-	-	-	9	49	49	46
Ko Te Tuara Totara O Fordlands	-	-	-	-	-	9	9
Koraunui Marae	5	5	4	4	9	9	9
LinkPeople	119	13	68	67	67	12	12
Mā Te Huruwharu Charitable Trust	-	-	-	-	-	18	18
Mana Services Aotearoa	-	-	-	-	-	-	12
Manurewa Marae Trust Board	-	3	6	6	24	24	25
Methodist Mission Southern	6	6	12	12	18	18	15
Monte Cecilia	40	36	92	162	249	251	249
NCIWR	288	301	318	322	357	374	374
Ngati Awa	4	2	4	4	-	-	-
Ngati Hine Health Trust	-	1	1	1	1	-	1
Ngati Porou Oranga	13	13	13	16	14	14	54
Oasis Network	15	15	24	24	24	24	24
Otangarei Papakainga Ltd	-	-	5	5	5	6	6
Penina Trust	46	46	72	119	159	171	169
Porirua Whanau Centre	-	-	-	-	11	2	8
Ranui Baptist Community Care	13	13	13	17	16	16	16
Roderique Hope Trust	-	-	-	-	7	10	12
Roopu a Iwi Trust	-	-	-	-	-	-	4
Shelter Masterton Incorporated	-	-	-	-	9	9	9
St John of God Hauora Trust	-	-	-	-	-	-	7
Strive Community Trust	272	333	324	480	536	535	504
Supported Lifestyle Services Limited	-	-	-	-	-	-	9
Supporting Families in Mental Illness New Zealand	-	-	-	2	5	6	9
Tai Tokerau Emergency Housing Charitable Trust	15	15	20	25	25	24	24
Takitimu House Te Whare o Takitimu, He Whare Maanaki	20	20	20	20	20	20	20
Taulanga Ū	-	-	-	-	-	4	4
Tauranga Community Housing Trust	45	36	31	41	41	37	36
Te Huruhi Trust	-	-	-	-	-	12	12
Te Korowai Roopu Tautoko Inc	-	-	-	-	-	4	22
Te Manawanui Trust	-	4	4	4	4	4	4
Te Pera Mahi Oranga Charitable Trust	-	-	-	-	-	-	11
Te Puea Memorial Marae	-	5	5	5	5	2	5
Te Roopu o Te Whanau Rangimarie	10	14	5	5	23	16	18
Te Runanga o Kirikiriroa	7	6	20	69	94	94	119
Te Runanga o Ngai Te Rangi Iwi Trust	-	-	-	-	23	28	28
Te Runanga o Turanganui a Kiwa	-	-	-	-	-	10	39
Te Runanga o Whaingaroa	21	21	21	33	33	33	33
Te Runanganui O Te Atiawa	-	-	-	-	-	-	2
Te Taiwhenua o Heretaunga	29	31	33	59	119	103	140
Te Tuinga Whanau Support Services Trust	46	50	52	79	64	66	92
Te Whakaruruhau	16	16	16	16	34	33	37
Te Whare Tane Charitable Trust	-	-	5	32	36	36	38
Te Whare Tu Wahine	19	19	19	19	19	19	19

Provider	FY17/18	FY18/19	FY19/20	FY20/21	FY21/22	FY22/23	FY23/24
The Lifewise Trust	7	7	7	7	16	23	23
The Pā Incorporated	-	-	-	-	-	-	16
The Salvation Army	464	542	558	723	781	840	872
Total Health Care Charitable Trust	8	-	8	-	-	-	-
Tu Tama Wahine o Taranaki	5	5	5	5	-	-	-
Twenty20 Sustainable Housing	-	-	-	-	-	12	28
Upper Hutt Housing Trust	5	11	12	11	12	11	11
Vision West	56	63	64	114	121	171	185
Visions of a Helping Hand Charitable Trust	6	51	-	29	59	56	53
Waiairiki Womens Refuge	-	-	-	-	-	5	20
Waitomo Papakainga	10	10	10	16	16	17	23
Wellington City Mission	-	5	23	23	106	111	111
Wellington Homeless Womens Trust	-	-	-	9	9	9	9
Wellington Night Shelter	22	22	22	-	-	-	-
Wellington Women's Boarding House	5	5	5	8	8	8	8
WERA Aoteroa Charitable Trust	-	-	-	1	5	34	34
Whakaatu Whanaunga Trust	-	-	-	2	6	6	10
Whanau Resource Centre o Pukekohe Charitable Trust	-	3	3	4	4	4	4
Whatever It Takes	30	16	9	14	24	29	9
YWCA	-	-	-	7	22	22	22
Total	2,485*	2,789	3,234	4,432	5,520	5,935	6,337

* Transitional Housing was managed by the Ministry of Social Development for FY17/18 and reported using a different system which did not include provider-level reporting, resulting in discrepancies with the reported figures from the Ministry of Housing and Urban Development's Housing Dashboard.

Table 2. Annual Transitional Housing Spend by Financial Year

	FY17/18	FY18/19	FY19/20	FY20/21	FY21/22	FY22/23	FY23/24
Ministry of Social Development	\$74,758m	\$46,718m	\$0m	\$0m	\$0m	\$0m	\$0m
Ministry of Housing and Urban Development	\$0m	\$100,958m	\$166,432m	\$253,278m	\$324,200m	\$319,734m	\$261,993m
Total	\$74,758m	\$147,676m	\$166,432m	\$253,278m	\$324,200m	\$319,734m	\$261,993m

Notes:

1. In October 2018 the Ministry of Housing and Urban Development took over the Transitional Housing functions previously managed by the Ministry of Social Development.
2. FY 23-24 spend is March 2024 YTD.

Table 3. Number of reported individuals that were placed in Transitional Housing, by calendar year and by region

HUD Region	2017	2018	2019	2020	2021	2022	2023
Auckland	1,923	4,623	5,436	5,103	5,112	5,217	5,067
Bay of Plenty	372	588	576	687	834	690	735
Canterbury	573	1,026	951	846	1,050	636	783
Central	186	450	417	663	696	585	627
East Coast	372	750	1,206	1,023	1,239	987	681
Northland	378	681	597	423	258	309	207
Southern	99	249	414	396	501	582	432
Taranaki	105	222	234	243	234	132	159
Waikato	789	849	732	240	228	468	771
Wellington	435	918	876	570	804	1,068	807
West Coast Tasman	54	120	96	153	150	102	264
Total	5,286	10,473	11,535	10,344	11,106	10,776	10,530

Notes: Transitional Housing client data is based on the service provider reporting, which can be incomplete. Historical data may be updated through the subsequent reporting. The comprehensiveness of provider reporting can vary from month to month.

Counts in Table 3 represent reported individuals, not households. Individuals with reported start dates are counted for the corresponding year. These figures are based on the reports we have received, which are not always the complete record. It means the numbers represented in this table should be considered as the minimum or "at least" figure.

Random rounding to base 3 (RR3) is applied to all figures in Table 3. RR3 is applied to totals and components separately, which can lead to rounded totals not equaling the sum of their rounded components.

Table 4. Median days in Transitional Housing for individuals who have exited, by calendar year and by region

HUD Region	2017	2018	2019	2020	2021	2022	2023
Auckland	46	67	87	112	160	234	157
Bay of Plenty	72	80	75	126	161	327	246
Canterbury	55	65	74	89	121	287	144
Central	37	54	66	89	76	99	159
East Coast	60	70	116	159	233	305	221
Northland	50	76	65	77	166	251	206
Southern	60	47	52	67	68	76	123
Taranaki	37	42	96	163	138	308	162
Waikato	31	54	71	87	144	137	191
Wellington	58	64	87	115	109	134	183
West Coast Tasman	28	69	149	73	160	334	125

Notes: Transitional Housing client data is based on the service provider reporting, which can be incomplete. Historical data may be updated through the subsequent reporting. The comprehensiveness of provider reporting can vary from month to month.

Median days spent in Transitional Housing for those reported individuals who have exited and have exit dates reported.

Table 5. Exit reason for individuals who have exited, by calendar year and by region

2017							
HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	16.0%	0.1%	34.2%	10.8%	2.1%	2.0%	34.7%
Bay of Plenty	3.8%	0.0%	7.7%	7.7%	3.0%	1.3%	76.6%
Canterbury	4.1%	0.0%	28.1%	4.4%	6.4%	4.1%	52.8%
Central	4.8%	0.0%	11.6%	13.6%	12.9%	0.7%	56.5%
East Coast	2.1%	0.5%	3.6%	10.8%	3.1%	2.1%	77.8%
Northland	8.4%	0.0%	4.0%	7.6%	3.6%	2.5%	73.8%
Southern	5.1%	0.0%	40.7%	25.4%	0.0%	0.0%	28.8%
Taranaki	1.9%	0.0%	11.3%	1.9%	0.0%	0.0%	84.9%
Waikato	8.9%	20.3%	23.9%	24.2%	3.4%	1.1%	18.2%
Wellington	3.5%	0.0%	27.7%	14.5%	2.4%	0.0%	51.9%
West Coast Tasman	0.0%	0.0%	21.9%	9.4%	0.0%	9.4%	59.4%

2018							
HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	10.3%	1.4%	29.0%	8.6%	4.6%	2.8%	43.2%
Bay of Plenty	5.0%	2.2%	7.8%	15.1%	2.8%	1.1%	66.1%
Canterbury	3.7%	2.8%	30.6%	11.3%	7.1%	3.5%	41.0%
Central	2.9%	1.0%	6.9%	19.6%	7.4%	1.2%	61.0%
East Coast	8.0%	0.4%	23.1%	9.8%	8.9%	4.5%	45.3%
Northland	4.5%	4.6%	15.4%	19.6%	4.9%	2.2%	48.7%
Southern	3.3%	0.0%	20.7%	14.2%	2.8%	4.5%	54.5%
Taranaki	4.7%	2.6%	6.3%	22.1%	2.1%	2.6%	59.5%
Waikato	5.0%	29.6%	13.7%	15.1%	2.0%	1.5%	33.2%
Wellington	5.9%	2.8%	19.9%	18.5%	7.1%	3.1%	42.7%
West Coast Tasman	9.8%	0.0%	17.4%	10.9%	10.9%	0.0%	51.1%

2019							
HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	7.4%	3.2%	37.5%	8.9%	5.1%	2.7%	35.2%
Bay of Plenty	2.4%	1.5%	9.2%	10.9%	7.9%	3.4%	64.8%
Canterbury	3.6%	1.2%	20.8%	10.9%	6.7%	5.0%	51.8%
Central	9.1%	0.3%	4.4%	25.7%	12.8%	3.0%	44.6%
East Coast	4.9%	0.9%	3.9%	8.5%	6.1%	3.1%	72.6%
Northland	3.5%	0.0%	11.7%	7.1%	3.1%	6.3%	68.3%
Southern	8.0%	1.9%	9.4%	21.6%	7.8%	12.2%	39.1%
Taranaki	5.3%	5.8%	21.6%	27.9%	6.8%	0.0%	32.6%
Waikato	1.2%	2.7%	20.7%	9.1%	8.5%	2.7%	55.2%
Wellington	3.7%	1.8%	13.7%	16.5%	5.7%	2.8%	55.7%
West Coast Tasman	2.4%	0.0%	14.3%	38.1%	14.3%	4.8%	26.2%

2020

HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	5.5%	1.4%	28.9%	6.7%	3.7%	10.4%	43.4%
Bay of Plenty	4.0%	7.2%	4.7%	8.5%	9.6%	9.2%	56.7%
Canterbury	2.0%	0.1%	16.5%	8.7%	6.3%	3.4%	63.0%
Central	4.4%	4.5%	5.5%	18.3%	6.9%	8.2%	52.2%
East Coast	2.8%	7.1%	6.2%	13.2%	10.1%	5.7%	54.8%
Northland	6.4%	5.6%	5.1%	4.6%	8.7%	7.1%	62.5%
Southern	7.8%	2.2%	10.9%	20.7%	2.0%	3.4%	52.9%
Taranaki	4.0%	1.6%	17.4%	13.0%	4.9%	0.8%	58.3%
Waikato	1.1%	0.0%	8.0%	6.6%	0.7%	2.2%	81.4%
Wellington	3.5%	0.2%	11.3%	15.0%	4.2%	7.4%	58.5%
West Coast Tasman	12.0%	0.0%	8.3%	11.1%	5.6%	7.4%	55.6%

2021

HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	2.2%	0.0%	20.1%	4.2%	2.2%	8.0%	63.2%
Bay of Plenty	2.5%	1.3%	8.3%	5.4%	3.7%	10.1%	68.7%
Canterbury	1.5%	0.0%	13.2%	3.6%	4.8%	4.1%	72.9%
Central	5.0%	0.3%	8.7%	13.7%	10.6%	14.5%	47.2%
East Coast	0.7%	0.4%	0.7%	0.8%	0.3%	6.1%	90.9%
Northland	0.5%	0.0%	1.5%	5.1%	1.0%	7.7%	84.2%
Southern	1.3%	0.0%	4.4%	19.9%	3.7%	9.4%	61.4%
Taranaki	2.9%	0.0%	4.8%	4.8%	5.3%	0.5%	81.8%
Waikato	0.9%	0.0%	1.8%	8.3%	1.8%	14.7%	72.4%
Wellington	5.1%	0.0%	4.4%	13.6%	4.4%	9.2%	63.4%
West Coast Tasman	2.0%	0.0%	2.7%	8.1%	2.7%	6.0%	78.5%

2022

HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	2.5%	0.0%	9.3%	4.0%	2.1%	7.6%	74.6%
Bay of Plenty	0.9%	0.3%	4.0%	3.8%	0.7%	8.7%	81.6%
Canterbury	0.2%	0.1%	3.9%	1.3%	1.8%	0.9%	91.8%
Central	3.3%	0.0%	4.6%	15.2%	1.8%	22.5%	52.6%
East Coast	0.2%	1.4%	0.5%	0.5%	0.1%	5.1%	92.2%
Northland	1.6%	0.0%	2.7%	3.5%	1.9%	9.4%	80.9%
Southern	2.8%	0.0%	4.4%	16.3%	1.9%	26.0%	48.5%
Taranaki	0.5%	0.0%	3.0%	3.5%	1.0%	4.0%	88.1%
Waikato	0.0%	0.0%	0.0%	2.0%	0.0%	3.2%	94.8%
Wellington	4.0%	0.0%	4.3%	13.2%	3.1%	4.5%	70.9%
West Coast Tasman	0.0%	0.0%	2.2%	5.1%	2.9%	0.7%	89.1%

2023

HUD Region	Family	Transfer within TH	Social housing	Private rental	Removed	Other	Unknown
Auckland	2.9%	0.4%	9.1%	2.7%	2.0%	13.1%	69.8%
Bay of Plenty	1.0%	0.6%	4.7%	1.9%	0.8%	10.6%	80.4%
Canterbury	0.6%	0.8%	4.2%	1.1%	1.0%	3.4%	89.0%
Central	1.9%	0.0%	2.4%	14.2%	3.0%	18.0%	60.4%
East Coast	0.5%	1.9%	1.3%	0.6%	0.0%	6.5%	89.2%
Northland	1.3%	0.0%	3.1%	1.3%	0.0%	5.2%	89.0%
Southern	1.4%	0.1%	2.9%	4.5%	1.5%	12.9%	76.8%
Taranaki	1.4%	0.0%	4.3%	5.8%	0.5%	2.9%	85.1%
Waikato	1.7%	2.0%	3.1%	4.1%	0.2%	3.3%	85.7%
Wellington	3.7%	0.1%	3.5%	4.3%	3.0%	4.1%	81.3%
West Coast Tasman	5.2%	0.0%	9.7%	9.4%	4.9%	2.2%	68.5%

Notes: Transitional Housing client data is based on the service provider reporting, which can be incomplete. Historical data may be updated through the subsequent reporting. The comprehensiveness of provider reporting can vary from month to month.

Proportions are used where applicable to provide an accurate representation of the client demographics within Transitional Housing as using exact figures may not best represent the situation accurately due to incomplete reporting. The proportions are calculated based on reported individual counts.

Definitions:

- **Family** - A person has found an accommodation option with family members, friends, associates or peers.
- **Transfer** - Placed in accommodation being provided by another Transitional Housing provider.
- **Social Housing** - Placed in a housing option that attracts Income Related Rent Subsidy (IRRS).
- **Private Rental** - A person is entering a private renting arrangement with a landlord, either under a tenancy agreement or in a private boarding situation. Does not include motels, lodges, or boarding houses and does not attract IRRS.
- **Removed** - The person or household is asked to leave the service because they are not willing to engage with the provider's service. In particular, they do not wish to attend or participate in the aspects of service that relate to assisting them achieve a positive housing outcome.
- **Other** - Any other exit reasons not included in the above options.
- **Unknown** - The destination upon exit is unclear, unknown or not reported.